



EEA services

October 2014

Good practices Workshop

Good practice Workshop

- Services offered at the Booth Centre
- Job Club – helping people get into and stay in work
- The reconnection offer

The Booth Centre's Service

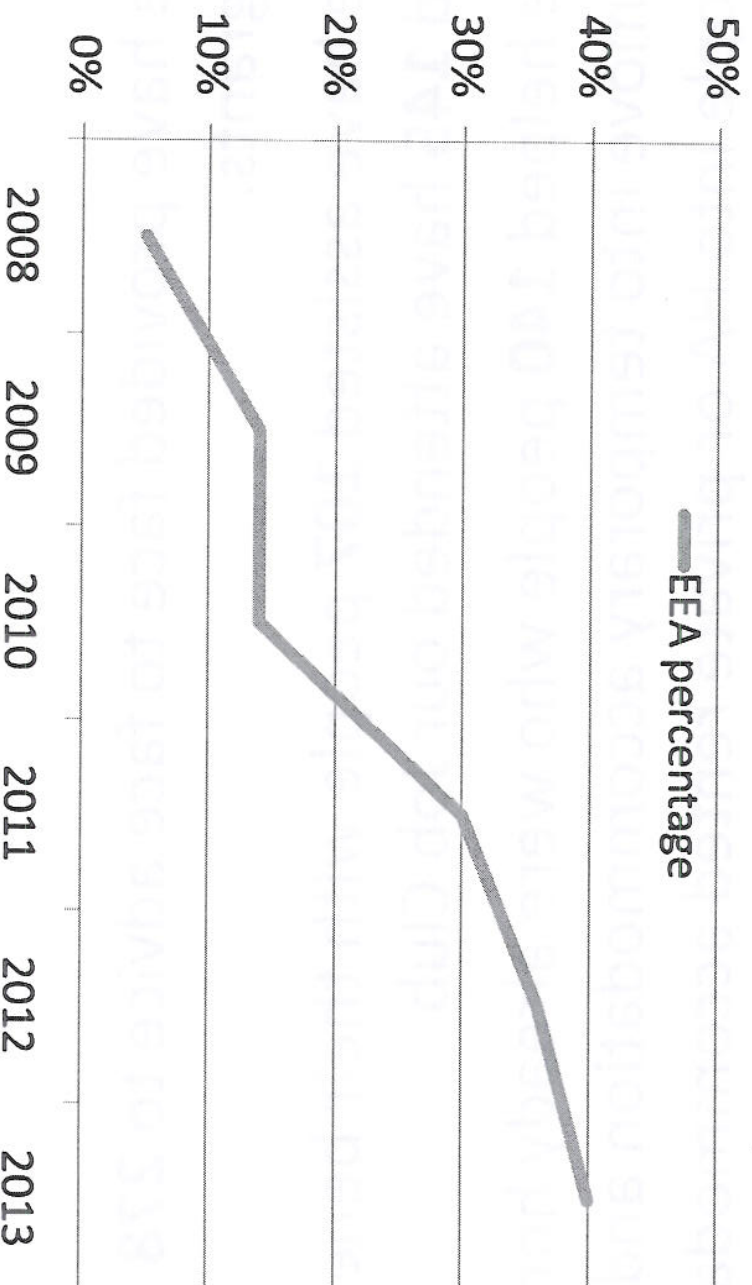
- Advice and support
- Activities, work placements and help to get into employment

Booth Centre's experience

- The Booth Centre have run an Eastern European Project aimed at reducing levels of homelessness and rough sleeping for the past 3 ½ years, serving primarily Manchester and Salford.
- In April 2013, with AGMA funding, we rolled this out to cover Greater Manchester.

Booth Centre's experience

EEA nationals percentage out of total number of people seen by the Booth Centre over the last 6 years



Booth Centre 2013 – 2014

- We have provided face to face advice to **278** EEA migrants.
- We have assisted **107** people with their benefit claim and **145** have attended our Job Club
- We helped **140** people who were already homeless to move into temporary accommodation and, **50** people into HA or private rented accommodation.
- We have supported **25** people to gain employment
- We have supported **13** EEA nationals to access support from Hope for Justice for trafficking related matters.

Related Projects

- The Booth Centre secured Homeless Transition funding in October 2012 to help day centres in Manchester and Salford implement NSNO principles and this includes administering a reconnections service that is used by all the day centres.
- The Booth Centre has set up a Community Interpreter's project with Salford University to provide interpreters from the full range of Eastern European countries to support our Project Worker who speaks Latvian and Russian.

What the Booth Centre offers

- face to face advice, support and guidance for EEA migrants who are homeless or at risk of homelessness
- advice about benefits and housing for individuals and agencies.
- access to the job club, work placements, ESOL classes and accredited activities programme
- Reconnection service

The importance of getting work

- The changes to benefit entitlement for EEA nationals in January and April have had a significant impact on jobseeking EEA nationals new to the UK, or those who have had a break in their JSA claim.
- Many EEA migrants are at risk of becoming homeless if they do not get work – particularly where their time limited JSA claims are coming to an end, as HB will end at the same time.
- Many EEA migrants who currently do not have a tenancy can only get accommodation once they have found work.

Administrative Removal

The Home Office have a process for the Administrative Removal for EEA nationals who are not exercising their treaty rights after the initial 3 month period in which they have a right to reside.

If a person is administratively removed they cannot re-enter the UK for 12 months unless they have a pre-arranged job.

Helping people get work

- Help people to create a professional CV
 - strong, positive statements
 - clear work history
 - skills – including languages
 - volunteering experience
- Explain what to expect from an interview - cultural differences play a big role and can be problematic in this area.

Helping people get work

- ESOL classes
- CSCS cards + Getting UK driving licences
- Work placements and references
- Registering with agencies
- Use reconnection funding to enable people to take up work outside Manchester
- Help with bus fares, interview clothes etc.

Private rented sector

- We can help people to get accommodation in the private rented sector once they have got work.
- We have an EEA Housing Advice worker who speaks Latvian and some Russian. She is employed to help EEA nationals to stay in their homes, or to find housings for EEA nationals who are workers or have retained worker status.

Reconnection Service

- The aim is to enable any EEA migrant in Greater Manchester who is homeless or threatened with homelessness to return home if they wish to.
- In 2013/14 we helped 84 people to return and obtained 45 passports/travel documents.

Why do people decide to return?

They largely fall into 3 categories;

- People who have worked here, lost their jobs, lost or are about to lose their accommodation, and have tried but can't find more work.
- People who have newly arrived and thought they would quickly find work.
- People who have been trafficked or are fleeing domestic violence – although not all decide to return.

Trafficking

- Trafficking is where the relationship between the traffickers and their victims involves exploitation of the victims to generate profit for the traffickers.

Key signs to look out for

- If people are working
 - No pay slips. No contract of employment
 - Not paid the minimum wage
 - No holidays or days off
 - Excessive cash deductions from pay
- Threats against victim or their families
- Withholding passports or ID cards
- Controlling movement eg. Not letting people leave the house alone
- Assault injuries

National Referral Mechanism

- If you suspect that someone may have been trafficked report it to a “Competent Authority” e.g. the Police or social services who have 5 working days to investigate if there are reasonable grounds to suspect that the person is a victim of trafficking.
- Or contact Hope for Justice on **0845 5197402**
- They will provide accommodation for up to 45 days while they investigate. People do not have to be entitled to or in receipt of benefits for accommodation to be provided.

Eligibility for reconnection

- Single EEA nationals, over 18 or childless couples
- Currently rough sleeping or at risk of homelessness in Greater Manchester area

Reconnection – how does it work?

- People can self refer and just come to the Booth Centre or agencies can phone or email with a referral.
- We will carry out an assessment and give them all the options, including the option of returning home.
- We will help people to contact friends or family
- We can arrange and pay for travel documents where people have lost their passports or ID cards.
- We will arrange and pay for their travel, including getting them to and from the airport or coach station at both ends and ensure they have sufficient food, clothing etc.

Make a referral

To make a referral or for advice about how to help EEA migrants who are homeless or threatened with homelessness

Email admin@boothcentre.org.uk

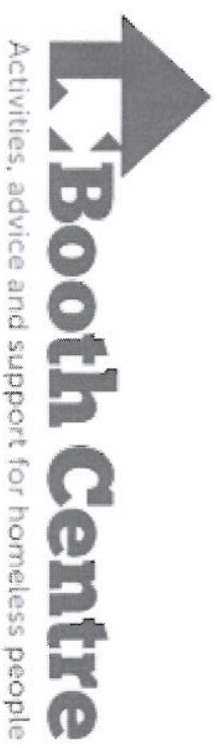
Or phone the Booth Centre

on 0161 835 2499

Hannah
Herd
Emily

Questions & Answers

Evaluation



**Please contact us for advice
or to make a referral**

reconnection@boothcentre.org.uk

- Non EEA - no records

CPAG
EEA National Training

£80 per head.

Materials

10 places.

!

GMWRFG web site.

+ next WAWRA meetings



Please contact us for advice
or to make a referral

recollections@pollution.gov.uk